

NINTH AMENDMENT
to the
PREMIUM BILLING AND COLLECTION SERVICES CONTRACT
between
KANSAS DEPARTMENT OF HEALTH AND ENVIRONMENT
and
HP ENTERPRISE SERVICES, LLC
for

Extension of Contract Terms and Modification to Payment and Statement Requirements

The above referenced agreement was entered into by and between the Kansas Health Policy Authority, hereinafter referred to as KHPA, and Electronic Data Systems, LLC, 5400 Legacy Drive, Plano, Texas 75024, hereinafter referred to as EDS. Effective July 1, 2011 the KHPA was transferred to the Department of Health and Environment, as The Division of Health Care Finance, hereinafter referred to as ("KDHE-DHCF"), in accordance with Executive Reorganization Order No. 38, hereinafter referred to as "ERO No. 38," by Governor Sam Brownback on February 4, 2011. EDS was acquired by HP in August of 2008 and as of January 1, 2010 renamed HP Enterprise Services, LLC, 5400 Legacy Drive, Plano, Texas 75024, hereinafter referred to as HPES. This agreement is hereby amended by agreement of the parties.

1. Scope of Work:

To reduce program costs, KDHE-DHCF has determined it is in the best interest of the State of Kansas to make certain changes to the agreement as originally agreed upon; and HPES is agreeable to such changes; now for and in consideration of the mutual covenants and agreements contained herein, the parties hereby mutually covenant and agree as follows:

- a) KDHE-DHCF will no longer allow SEHP Direct Bill member/Non-State Entity (NSE) or KanCare/Working Healthy member premiums to be paid using credit cards. HPES will eliminate credit card transaction processing as of July 1, 2015. Debit cards, Automated Clearing House (ACH) enrollment and electronic checks will continue to be an acceptable method of electronic payment. HPES will continue to support debit card and electronic check processing by accepting one-time payments online via the HP Convenience Pay website, via the HP Convenience pay telephone voice response system or by callers speaking directly with an HP call center agent.
- b) KDHE-DHCF will no longer provide SEHP Direct Bill members/NSEs or KanCare/Working Healthy members the functionality to receive monthly billing statements online or manage online recurring payments using the HP Open Bill Express online bill presentment service. The last monthly online billing statements will be for statements generated in June, 2015 based on KDHE-DHCF's respective program billing cycles. Final payments through HP Open Bill Express will occur on June 25, 2015 to allow payments to finalize before June 30, 2015.

2. Transition:

The following transition activities will be conducted to support the scope changes.

- a) HPES will update the billing statement form used for each of KDHE-DHCF's programs to remove references to credit cards and online statements. Changes will be reflected on the billing statements generated for June, 2015 premiums.
- b) HPES will conduct a mailing to all SEHP Direct Bill members/NSEs and KanCare/Working Healthy members who currently have a secure online account with HP Open Bill Express. This notification will be sent in May following the billing cycle for June premiums to inform affected members and NSEs of their payment options and that they will begin receiving paper billing statements each month. HP will work with each of KDHE-DHCF's program contacts to develop the letter so it is specific to each program. Postage for this one-time notification will be billed by HPES as pass-through postage by program on KDHE-DHCF's monthly invoice.
- c) HPES will continue to forward the electronic NSE employee premium detail data files for each NSE to the State Employee Health Plan (SEHP). NSEs will no longer be able to download the electronic detail reports once the NSEs secure online account is ended. SEHP will begin making this data available to NSEs through alternative methods.

3. Cost Schedule:

The entire contract cost schedule outlining fixed costs by program and function and titled "Cost Sheet" will be replaced by the following Per Member Per Month (PMPM) pricing schedule:

- a) SEHP – PMPM pricing will be \$1.59 effective with State Fiscal Year 2016 commencing July 1, 2015 continuing through June 30, 2016. For billing purposes, the PMPM will apply to each Direct Bill member account and the total number of employees covered by NSEs. Historical averages estimate the monthly SEHP member count to be approximately 18,257 per month. The PMPM will be billed based on the actual number of members for the billing month.
- b) KanCare/Working Healthy – PMPM will be \$3.59 effective with State Fiscal Year 2016 commencing July 1, 2015 continuing through the earlier of June 30, 2016 or the contract term. For billing purposes, the PMPM will apply to each KanCare and Working Healthy account. Historical averages estimate the monthly KanCare/Working Healthy member count to be approximately 12,426 per month. The PMPM will be billed based on the actual number of members for the billing month.

4. Performance Requirements:

The changes in scope require corresponding updates to supporting requirements outlined in RFP section III Services to be Provided:

RFP Requirement	Modification
III.B.1.e – Provide options for email statements	This requirement is deleted
III.B.1.f – Provide a web online option	This requirement is deleted
III.B.3.c – Online Payment	Online payment using debit card or electronic check

5. Contract Terms

The existing contract end date of June 30, 2015 is changed to June 30, 2016.

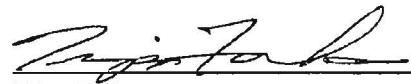
6. Other:

All remaining terms and conditions of the original agreement and subsequent addenda shall remain in full force and effect.

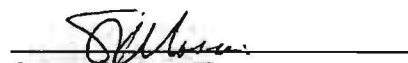
IN WITNESS HEREOF, HPES and KDHE hereto affix their signatures to this Amendment Nine.

HP ENTERPRISE SERVICES, LLC

KANSAS DEPARTMENT OF HEALTH AND ENVIRONMENT



Tripp Fulton
Account Executive

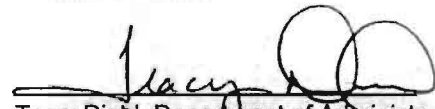


Susan Mosier, MD
Secretary

5/13/2015
Date

6/25/15
Date

KANSAS DEPARTMENT OF
ADMINISTRATION



Tracy Diehl, Department of Administration,
Director of Procurements and Contracts

6/30/15
Date